

MISHQUA

FINE HANDBAGS
EST. 2019

We hope that you've had an enjoyable shopping experience and would like to thank you for visiting our website. Please note that we are fully committed to helping you with any issues you may come across so while shopping. If you have a question that is not covered below, please feel free to e-mail us with any questions at: info@mishqua.com.

Online Return Policy

If you are not fully satisfied with your purchase, we will accept returns up to 30 days after the original ship date. Returns received up to 20 days after your order ship date can be fully refunded or if you prefer, we will issue a store credit. Late returns, received after 20 days from the original order ship date, can only be issued store credit. Returns received after 30 days from the original order ship date are unable to be accepted, and will be returned to you.

All returned handbags must have the original hang-tags and must be unworn, and in the same condition in which they were purchased. Unfortunately, we are unable to accept handbags for return, exchange, or merchandise credit due to normal wear and tear. Please take care when opening packages. We are unable to accept items damaged in transit or while being opened. Please keep in mind that there are no returns or exchanges on sale items.

To request a return authorization, please email us at returns@mishqua.com. We will send you a return authorization form to be completed and included with the item(s) you wish to return. Returns will be processed 3-5 business days after receipt.

All shipping costs are non-refundable.

All returns should be shipped to:

MISHQUA LLC

3 Hidden Oaks Blvd.

Wilmington, DE 19808

If you have any questions regarding returns, refunds or exchanges please email us at returns@mishqua.com